

## HD PVR RESET PROCEDURE

### **Method 1**

- Switch PVR on
- Hold down <GUIDE> on remote for 15 seconds
- Then press <EXIT>
- Then press <OK>
- Enter PIN – 1649

### **Method 2**

- Switch PVR on
- Hold down <RESET> on PVR for 15 seconds.
- When dL displays press <STANDBY> on PVR
- Then press <ARROW UP> on PVR
- Then press <ARROW DOWN> on PVR
- Then press <STANDBY>

### **Method 3**

- Take PVR in to Multichoice for software update

If none of the above methods work you can try the following:

### **Method 4**

- Carefully disconnect all cables, noting where they plug in.
- Remove Smart Card.
- Take the PVR to the highest point at your premises above ground level.
- With both hands, raise the PVR above your head.
- Using an accelerating downward motion of your arms, release the PVR to the ground.
- The resulting audible impact of the PVR with the ground will not fix the problem, but will give you an emotional high to partially offset the immense frustration you have recently been going through.